

IP NETWORK INTERCOM TERMINAL User Manual



IP NETWORK INTERCOM SYSTEM

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Summarize

Safety precaution

Please abide by the warning and the relevant safety tips.

Please take this manual in convenient place after you reading the guide for future reference.

Warning



The sign means there is potential safety hazard, when operate wrong may result in death or serious

injury.

The sign is used to remind the user that attached is the important operation and maintenance data.

Setting and Installation

(1) Avoid being wet with the water.

Don't make the machine or exposed to rain water or other liquid contamination of the environment, or lead to fire or get an electric shock.

(2) Don't use unspecified voltage.

Using the marked voltage on the machine.

Using more than the logo of voltage could lead to fire or shock.

(3) Don't scratch the power cord.

Don't scratch the power cord or cut it.

Simultaneous, keep the power line far way from heated objects, put heavy things on it will lead to fires or electric shock.

Using machine

(1) In case of the anomalies

Please turn off the power supply immediately when finding the abnormal phenomena, please connect with the agency. if you continue to use, it will likely fires or shock.

The smoke or odor of the machine.

The inside of the machine is flooded by water or foreign bodies intrusion.

·Machine falling or machine shell damage.

·The power cord damage(wire core is exposed of broken, etc).

- ·Fault(eg:it can't network, no sound ...ect).
- (2) Don't open the machine internal or modify the machine.

Do not let foreign matters invade the machines internal.

Don't let the metal items or inflammable objects inserting machine such as foreign inserting machines or throw into the vents machines internal, otherwise will likely cause fires or electric shock.

(3) Please do not touch it when thundering.

To avoid electric shock, please do not touch the machine and the plug when lightning, etc.

(4) Please do not place containers with liquid or small metal objects on machine above.

If gets upset containers, and let the fluid inflow to the machine that will likely fires or cause shock.

(5) Do not open the machine internal or modify the machine.

The machine internal contains high voltage parts, once open the cover or modify the machine, it will likely fires or cause shock. All the maintenance and other machine modification should be operated by professional personnel.

(6) Maintenance and the precautions for not using in a long time.

While maintenance, if the machine is not using for 10 days or more, please shut off power supply switch for safety. If do not comply with this provision, it will likely cause electric shock or fires.



Product Presentation

IP Network Intercom Terminal is embedded with the independent intellectual property rights IP Audio digital network audio technology. The terminal equipped with power input interface, short circuit input and output, audio power output, audio line etc ports.



- With a LCD display and a mini size, available to be table topped or wall-mounted.
- Numeric button calling, it can call any one terminal to realize full-duplex talking.
- With a built -in speaker and a microphone, available to make a hands-free call and receive the broadcast.
- With the audio output and the microphone input to connect the earphone
- Works everywhere as long as Ethernet available

Hardware Interface Introduction

Front



1 Speaker: Restore the remote live voice

2 LCD Screen: Show terminal status

③Button: Human-computer interaction input channel and input as per the command

④Pickup microphone: Pick up the live voice





1)Power input: Connect to DC 12V/2A power supply

②Alarm input/ output:

Alarm input port has two pins, the two pins` state won`t affect the audio terminal working state in normal use, only when the two pins are short sub, then the audio terminal will make some special operations automatically (eg: generate an alarm signal and sent to the server or give an alarm from the local terminal etc.) Alarm button, signal generator all these devices can access to this port;

Alarm output port with 2 pins, this two pins usually in open circuit state, when the terminal receives a short circuit output signal from the server, then two short pin will automatically short-circuited together to play the alarm function(eg: open the electronic door lock). The alarm output maximum load current is 1A, and the highest voltage is AC100V (or DC24V); ③Network input port: Use the cable to connect server and terminal;

Side



Introduction

Packing Lists

IP Network Intercom Terminal contains the following accessories. Please check the accessories before installation, if you find any missing, please contact your supplier.

(1) IP Network Intercom Terminal 1 pcs





(2) AC Adapter (DC12V/2A) 1pcs



(3) Plastic expansion suit (F7) 3pcs



(4) Semi-circle self-drilling screw (M4*25) 3pcs



(5) Removable terminal (3.96-5P) 1pcs



(6) Microphone pole (DC-300A) 1pcs



(7) Sponge cover 1pcs



(8) Quick Install Manual 1pcs





(9) Certification 1 pcs



Connection Diagram



- (1) Using power adapter connect the IP network intercom terminal's power interface and the plug.
- (2) Alarm output interface can be connected to the electric lock.
- (3) Alarm input interface can be connected to the alarm button or other correlation signals.
- (4) Terminal LAN interface connect to the switcher.

Basic Network Setting

Connected the cable as per the quick installation manual and powered on, then revise the terminal network param eters according to the live environment.

Terminal Equipment Scanning Tools

(1) In [CD: \ tools \] directory, find and run "IP configuration tool" audio terminal, start it , enter the default password "123456".



(2) From the right menu choose [Mandatory method configuration], then fill in the correct parameters in the [terminal parameters], click "send parameters" button to complete the IP parameters Settings.



Warning: 1. Make use of interconn 2. When using net switch,	ection net cable; , only connect one terminal;
Terminal parameter	
Terminal ID:	1 1
Server IP:	192 . 168 . 0 . 192
Terminal IP:	192 . 168 . 0 . 101
Gateway IP:	192 . 168 . 0 . 1
Subnet Mask:	255 . 255 . 255 . 0
Terminal Port:	2046 (Default 2046) (special modify)
Server Port:	2048 (Default 2048) (special modify)
	Send parameters
🔽 Safety checks (Ch	eck more than one terminal)

Note:

1. When using the Windows 7 operating system, please use the administrator mode, and then shut down the firewa II and the related software;

2. Terminal equipment scanning tools can only configure one terminal. When using this method, please make sure t hat a computer is only corresponding to one target terminal;

Web page Mode

Enter the IP network intercom terminal web interface, revise the network parameters according to the environment, after Settings, click the "save".

Please refer to User-defined terminal parameters for detailed information.

User-Define Terminal Parameters

Login Web Interface

(1) Enter the IP network intercom terminal IP address in the browser address bar(the default IP is 192.168.1.11, under the condition of no plug cable, it will broadcast IP information).

A Microsoft Internet Explorer			
File Edit View Favorites Tools Help			
🕞 Back - 🕥 - 💌 🛃 🏠 🔎 Search 👷 Favorites 🔇 Media 🚱 🔗 漫 🚍			
Address 🕘 192, 168, 1, 101			

(2) In the login window enter the user name and password (the default is admin).





(3) After Press OK, it can enter IP network terminal's Web page.

Running status				
Basic Setting	Running Status			
Network Param	Control of a control of the Second Control of the Second			
Device Param				
Server Param	Network Param			
Talkback Param				
Broadcast Param		MAC Address:	00-E0-4C-EA-00-03	
Monitor Param		IP Address:	192.168.1.119	Static IP
Alarm Param		Subnet Mask:	255.255.255.0	
Advance Setting		Default Cateway	102 169 1 1	
Web Manage		Delault Gateway.	132.106.1.1	
Device Manage		DNS Server:	192.168.1.1,192.168.1.13	
System Tools				
		Running Time:	0 day(s) 00:07:01	REFRESH

Network Parameters

Running status			
Basic Setting Network Para	m		
Network Param			
Device Param			
Server Param	Connection Method:	Static IP	•
Talkback Param			
Broadcast Param	100-11	00 50 40 54 00 02	1
Monitor Param	MAC address:	00-E0-4C-EA-00-03	
Alarm Param			
Advance Setting	IP Address:	192.168.1.119	
Web Manage	Subnet Mask:	255 255 255 0	
Device Manage		400.400.4.4	10-11-11
System Tools	Default Gateway:	192.168.1.1	(Optional)
	Preferred DNS Server:	192.168.1.1	(Optional)
	Standby DNS Server	192 168 1 13	(Optional)
	clairaby bitte conten.	102.100.1.10	(optional)

Connection type	The default is static IP, user defined the IP parameters
MAC address	Terminal physical address
IP address	Terminal IP address , the factory default is 192.168.1.11
Subnet mask	Terminal networking Subnet mask
Default gateway	Terminal network gateway
Preferred DNS server	Terminal networking preferred DNS server IP
Secondary DNS server	Terminal networking secondary DNS server IP



Device Parameters

unning status			
asic Setting —	Device Param		
etwork Param			
evice Param			
erver Param		Device ID:	3
alkback Param		Receive Port	2046
adcast Param			
nitor Param			
rm Param			SAVE
/ance Setting			ONVE
b Manage			
ice Manage —			

Parameter meaning as following:

Device number	Terminal ID, the only identity No., the range from 1 to 999.The default is 1
Accept port	Terminal communication port

Online Server Parameters

Running status					
Basic Setting	Online Sever	Param			
Network Param					
Device Param					
Server Param		Perferred Server:	192.168.1.100	: 2048	
- Online Service		Standby Server	192 168 1 101	· 2048	(Ontional)
– Quick Call		cianaby conver.	102.100.1.101	. 2040	(optional)
Talkback Param					
Broadcast Param		Login Request Send Interval:	1Sec 👻		
Monitor Param		2000 12			
Alarm Param					
Advance Setting			SAVE		
Web Manage					
— Device Manage —					
Custom Toolo					

Preferred DNS	Terminal login server address .The default is 192.168.1.13
Server	
	If it can't connect to preferred DNS server, then it can login to secondary DNS
Secondary DNS	server. The default is 192.168.1.14
Server	If it can connect to preferred DNS server, then restart and login preferred DNS
	server again
Login Interval	When the device is offline, it ask log server 's time interval . The default is 1 sec



Quick Call Parameters

Basic Setting
etwork Param vvice Param nver Param Online Service Duick Call lkback Param padcast Param nitor Param rm Param Press <3>button quick call: 1 (Terminal/ Suba Press <2>button quick call: 2 (Terminal/ Suba Press <3>button quick call: 2 (Terminal/ Suba Press <4>button quick call: 2 (Terminal/ Suba Press <5>button quick call: 1 (Terminal/ Suba
vice Param ver Param Press <0>button quick call: • (Terminal/ Suba Press <1>button quick call: 1 • (Terminal/ Suba Press <2>button quick call: 2 • (Terminal/ Suba Press <2>button quick call: 1 • (Terminal/ Suba Press <2>button quick call: 2 • (Terminal/ Suba Press <3>button quick call: 1 • (Terminal/ Suba Press <4>button quick call: 2 • (Terminal/ Suba rm Param Press <5>button quick call: 1 • (Terminal/ Suba
Derver Param Press <0>button quick call: - (Terminal/ Suba Online Service Press <1>button quick call: 1 (Terminal/ Suba Ouick Call Press <2>button quick call: 2 (Terminal/ Suba alkback Param Press <2>button quick call: 1 (Terminal/ Suba roadcast Param Press <3>button quick call: 1 (Terminal/ Suba lonitor Param Press <4>button quick call: 2 (Terminal/ Suba larm Param Press <5>button quick call: 1 (Terminal/ Suba
• Online Service Press <1>button quick call: 1 • (Terminal/ Suba • Ouick Call Press <1>button quick call: 2 • (Terminal/ Suba alkback Param Press <2>button quick call: 2 • (Terminal/ Suba roadcast Param Press <3>button quick call: 1 • (Terminal/ Suba Jonitor Param Press <4>button quick call: 2 • (Terminal/ Suba Jarm Param Press <5>button quick call: 1 • (Terminal/ Suba
Ourck Call Press <2>button quick call: 2 (Terminal/ Subal alkback Param Press <3>button quick call: 1 (Terminal/ Subal iroadcast Param Press <3>button quick call: 1 (Terminal/ Subal ionitor Param Press <4>button quick call: 2 (Terminal/ Subal Jarm Param Press <5>button quick call: 1 (Terminal/ Subal
Press <3>button quick call: 1 (Terminal/ Suba Jonitor Param Press <4>button quick call: 2 (Terminal/ Suba Varm Param Press <5>button quick call: 1
Monitor Param Press <4>button quick call: 2 (Terminal/ Suba Narm Param Press <5>button quick call: 1
Narm Param Press <5>button quick call: 1 ▼ (Terminal/ Suba
dvance Setting Press ≤6>button quick call: 2 ▼ (Terminal/ Suba
System Tools Press <8>button quick call: 2 - (Terminal/ Suba
Press <0>button quick call: 2 • (Terminal/ Suba
Hat Kay Dafina

Parameter meaning as following:

Chartaut kova patting	Numeric key 0—9 can set the mapping relation, call or broadcast to the
Shoricul keys selling	specified zone or terminal.
Shortcut keys function	Shortcut keys function can be set as intercom or broadcast operation.
definition	The default is intercom.

Intercom parameters

Punning status				
rearing status				
Basic Setting	Talkback Param			
Network Param	~			
Device Param	<u></u>		Exercises	
Server Param		Encode Format:	PCM	2.77
Talkback Param		Sampling:	8000Hz	2.
Broadcast Param		23 - 22		
Monitor Param				and T
Alarm Param		Audio Input	Mic	T
Advance Setting		Input Volume:	7	
web Manage				
Device Manage		Audio Output	Sneaker	
System roots				
		Output volume:	l	T
		Ring Out:	Speaker	S
		Ring Volume:	3	¥
			1.5	
			Constant a constant of the constant of the	
		nitiated Talkback:	Disable Hang-up	19 7 -
		Accept Talkback:	Automatic Answer	
			Enable Hang-up	

Codo format	Intercom coding, PCM means uncompressed data , ADPCM means	
Code Ionnat	compressed data	
Sampling rate	The host intercom or monitor sampling frequency (8000 Hz or 22050 Hz),	



	the default is 8000 Hz		
Audio Input	The default audio input mode is Mic input(MIC,LINE INPUT,AUTO-ID)		
Input volume	The host intercom total input volume, the range is 0 to 15. The default is 7		
Audia autaut	The default Audio output is speaker output(SPEAKER,LINE		
	OUTPUT,AUTO-ID)		
Output volume	The host intercom total output volume, the range is 0 to 15.The default is 7		
Ding subrut	The default Ring output is speaker output(SPEAKER,LINE		
Ring output	OUTPUT,AUTO-ID)		
Ring Volume	The ring output volume, the range is 0 to 15. The default is 3		
Initiate Intercom	As intercom initiator, it can set to hang up the intercom or not		
Accent Intercom	As intercom receiver, it can set auto-answer or manual answer and allowing		
Accept Intercom	hang up or baning hang up		
Enable offset echo	After choose it, it will support offset echo		

Broadcast Parameters

Encode Format:	DOM	
Encode Format:	DOM	
Encode Format:	DOM	
Encode Format:	DOM	
	PCM	-
Sampling:	22050Hz	•
ouriping.	22030112	
Audio Output:	SPEAKER	-
Output Volume:	9	-
10		
	SAVE	DEFAULT
	Samping: Audio Output Output Volume:	Audio Output: SPEAKER Output Volume: 9 SAVE

Codo format	Broadcasting coding, PCM means uncompressed data , ADPCM means	
Code Ionnat	compressed data	
Sampling rate	The host broadcasting sampling frequency (8000 Hz or 22050 Hz), the	
Sampling rate	default is 8000 Hz	
Audio Input	The default audio input mode is Mic input(MIC,LINE INPUT,AUTO-ID)	
Input volume	The host broadcasting total input volume, the range is 0 to 15. The default is 9	
Audia autout	The default Audio output is speaker output(SPEAKER,LINE	
	OUTPUT,AUTO-ID)	
Output volume	The host broadcasting total output volume, the range is 0 to 15.	
Broadcasting	After chosen it it will play the prompt tops before breadcasting	
prompt tone	After chosen it, it will play the prompt tone before broadcasting.	



Monitor Parameters

Running status					
Basic Setting	Monitor Param				
Network Param					
Device Param					
Server Param			Audio Input:	Mic	-
Talkback Param			Input Volume:	11	
Broadcast Param			input volume.	11	
Monitor Param		_			
Alarm Param				SAVE	
Advance Setting				JAVE	DEFAULT
Web Manage					
Device Manage					
System Tools					

Parameter meaning as following:

Audio input	When terminal is monitored, the default audio input is microphone input.
Input Volume	When terminal is monitored, the volume arrange is 0 to 15. The default is 11.

Alarm Input Parameters

unning status				
asic Setting	Alarm Short-In Para	m		
etwork Param				
)evice Param				
erver Param		Sh	nort-in Channel:	1 +
alkback Param		ç	Short-in Method	Always 0 -
oadcast Param		10	inert in metrod.	/ aways o
nitor Param				
rm Param				SAVE
Alarm Short-In				U, WL
Alarm Short-Out				
dvance Setting —				
eb Manage				
vice Manage —				
stem Tools				

Input abannal	According to the alarm parameters to obtain the corresponding channel number,
	the default is 1.
	It have normally open and normally closed two types, the default is is normally
Alarm types	open.
	Normally open: when closed, it send alarm input signal to server.
	Normally closed: when disconnected, it send alarm input signal to server.



Alarm Output Parameters

Running status	
Basic Setting Alarm Sho	rt-Out Param
Network Param	
Device Param	
Server Param	Short-out Channel: 1 -
Talkback Param	Short-out Method: Close Ala
Broadcast Param	onsit out monod.
Monitor Param	
Alarm Param	SAVE
– Alarm Short-In	C onte
- Alarm Short-Out	
Advance Setting	
Web Manage	
Device Manage	

Parameter meaning as following:

Output channel	According to the alarm parameters to obtain the corresponding channel number,
Output channel	the default is 1.
	It have open alarm and CCTV alarm two modes, the default is CCTV alarm
	mode.
Alarm types	Closed-circuit alarm: the default is normally open state, or it would be closed
	when triggered.
	Open circuit alarm: the default is normally closed state, it would disconnect
	when triggered.

Password modify

In the Web management parameters can modify the login Web page account and password, the original user name and password are "admin".

Running status		
Basic Setting	age Account	
Network Param		
Device Param		
Server Param	Original User Name:	admin
Talkback Param	Original Baseword:	
Broadcast Param	Onginal Password.	
Monitor Param	New User Name:	
Alarm Param	New Password:	
Advance Setting	Confirm Password	
Web Manage	Sommer assessed.	
- Password Setting		
- Port Setting		SAVE CLEAN
Device Manage		Conce J Ceenny
System Tools		



Port Setting

Web management port: access to the Web page's port. If it's not port 80, please add a corresponding port number (example: set the Web port 8888, then access the address should be: http://xxx.xxx.xxx.8888).

Running status		
Basic Setting	Set Up Web Port	
Network Param		
Device Param		_
Server Param	Web Manage Port: 80	
Talkback Param		
Broadcast Param		
Monitor Param	SAVE	
Alarm Param		
Advance Setting		
Web Manage		
- Password Setting		
- Port Setting		
Device Manage —		
CONTRACTOR OF A		

Firmware Upgrade

Click on the "maintenance" - > "system tools" - > "firmware upgrade", click "into the firmware upgrade mode" button, enter the firmware update Web pages; Choose the firmware updated file, click "firmware upgrade" button.

If there is no refresh the Web page, please restart your browser, visit the Web page again.

Running status	
Basic Setting Upgrade Firm	nware
Network Param	
Device Param	
Server Param	Software Version: 1.0.0 Build 140610
alkback Param	Hardware Version: 1 4 Rel 120201
Broadcast Param	
Monitor Param	
Alarm Param	Enter Ungrade
Advance Setting	Enter opgrade
Web Manage	
Device Manage	
System Tools	
- Upgrade Firmware	
- Restore the Settings	
- Reboot the Device	

Note: if you need to upgrade the firmware, please contact the supplier.

Restore factory setting

Running status	
lasic Setting —	Restore Factory Settings
Network Param	
Device Param	<u>ا</u>
Server Param	Click the button to enable the device to restore all settings to the factory state.
Talkback Param	
Broadcast Param	
Ionitor Param	
Jarm Param	
Advance Setting	
Web Manage	
Device Manage	
lystem Tools	
- Upgrade Firmware	
Restore the Settings	
- Reboot the Device	
System Log	



Reboot Device

After clicking the button, the device needs 3 to 10 seconds to restart.

Running status	
- Basic Setting	Reboot The Device
Network Param	
Device Param	
Server Param	Click the button will be reboot the device.
Talkback Param	
Broadcast Param	
Monitor Param	<u>v;</u>
Alarm Param	
Advance Setting	
Web Manage	
- Device Manage	
System Tools	
– Upgrade Firmware	
- Restore the Settings	
- Reboot the Device	
- System Log	

System Log

Click "CLEAR ALL LOGS" button, it will remove all system logs.

Running status					
Basic Setting	System Log				
Network Param					
Device Param					
Server Param	Index Log contents				
Talkback Param					
Broadcast Param	1 0.1设备启动成功				
Monitor Param					
Alarm Param	H-Ver = 1.4 Rel 120201 · S-Ver = 1.0.0 Build 140610				
Advance Setting	Mode = STATIC IP : L = 192.168.1.119 : M = 255.255.255.0 : G = 192.168.1.1				
Web Manage					
Device Manage					
System Tools					
– Upgrade Firmware	REFRESH CLEAN ALL OF LOG				
- Restore the Settings					
- Reboot the Device					
- System Log					

Basic Function

Initiate Intercom

Click **[TALK]** button to enter the called terminal No. ,then click **[OK]** button to call.

If the called terminal is free, the terminal will play waiting sound waiting for the answer, the called terminal will play vibration ringtone, screen shows "To Call...".

If the called terminal no response, terminal will automatically hang up after play ten times ,screen shows "Called Busy...".

If the other side reject answer, the terminal will automatically hang up after play eight times busy tone. screen shows

"Called Hang Up..."

If be called terminal offline, screen shows "Called Offline".

Receive Intercom

When other terminal incoming call, the terminal will play vibration ringtone and auto-answer, The screen shows"Some Incoming...".

Press [OK] or [Talk] receive it, press [C] cancel it.

Note: It can set the answer and hang up mode in web page.

One-way Intercom

Press [PTT] can realize one-way intercom.

Real-time Broadcast

When terminal on free status, double press 【PTT】 can initiate all zones broadcast.

Press [PTT], then press [0], finally press [OK], can initiate all zones broadcast.

Press [PTT], then press [1] - [0], finally press [OK], can initiate partial zones broadcast.

Press [PTT] or [C] can cancel the broadcast.

Off-line Broadcast

IP network intercom terminal can receive other terminal's offline broadcast.

Receive Terminal broadcasting and Server mission

Under the condition of server authorization:

Terminal can accept format of timing broadcast, real-time broadcast, timing ringing and fire alarm. it also can receiv e the other terminal initiate broadcast.

When broadcasting, if calls , broadcast will suspended; After end the intercom, broadcast continue.

Note: The web page broadcasting parameters can set the broadcasting output channel.

Receive Monitor

Accept other terminal's initiating monitor.

Malfunction Test

Why it appear "terminal network services (UDP) start fail" warning in the process of start services software?

Appearing this warning information, it's usually the local server network connection has been disconnected, please connect the local network cable well and exit the software, then restart it.

Why the terminal always shows "offline"?

1). Check the software server and the main controller is normal opened or not. It's required to close all firewall before open the software server (including system built-in firewall and other antivirus software firewall)

2).Check the network connection is normal or not. after the terminal powered on, the network port green light is norm on, meantime the orange light will be short and fast flash, it means the network cable connect normal. If the network port green light is not on, it means the network hardware connection problem, please check the network cable and switcher of terminal whether they work normal, damaged and disconnect or not etc.

3).Check the terminal's IP setting. Please check the terminal ID, sever IP, local IP, gateway IP etc parameters

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